



Addressing Employees' Fears About AI: Practical Approaches for Organizations

Presentation for the National Academies of Sciences, Engineering, and Medicine in collaboration with the American Psychological Association (APA) Board on Human-Systems Integration (BOHSI) and Human Factors and Ergonomics Society (HFES)

Sue Murray, Principal, The MITRE Corporation

October 30, 2023

Ways Organizations Can Address Employees' Fears About AI



- **Communicate clearly and transparently**



- **Offer training and development opportunities**



- **Build trust by demonstrating value of AI and emphasizing human-AI collaboration**



- **Create a supportive work environment**



- **Involve employees in AI strategy, experiments, and implementation**